



18 August 2020

Dear Parents and Carers

Re: Cancellation of Barbados Trip

I am writing to inform you that regrettably we have had to cancel the upcoming trip to Barbados. South Quay Travel Limited, whom our package was booked with through Smile Travel, sadly went into administration on 20 July and as a consequence, all of their trips were cancelled with immediate effect.

I appreciate you will be hugely disappointed by this unfortunate news. I am sure you are aware we have tried our utmost to keep the trip going during these challenging times and unfortunately, it was a decision which was taken out of our hands. I am sorry that this is the final outcome of what would have been a fantastic trip but this is an example of the tough times we have faced over the last few months.

Our finance department have begun the process of claiming a refund and we will be able to give you more details on this in due course. Your patience and understanding is appreciated at this time.

Yours sincerely

Mr D Roberts
Trip Leader

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