

Fully Rebookable tours due to Lockdown, Quarantine or, DofE advice

Conditions-

- Your Tour can be cancelled or postponed at any point prior to departure date if your group is affected by local or national lockdown measures including in the destination country.
- Your Tour can be postponed at any point up to 8 weeks prior to departure date if the UK or Destination Government confirms that you will have to quarantine on arrival at the destination, or on return to the UK.
- Your Tour can be postponed at any point up to 8 weeks prior to departure date should the UK Governing Education Department instruct schools to cease overnight residential travel.
- Refunds are only valid where the entire group booking is cancelled as per these Terms and offers only remain valid where all payments are up to date, as per your booking confirmation and/or our terms and conditions.
- In the case of postponement of tours, Smile will retain the deposit amount and refund all other funds. In the case of cancellation, all amounts will be refunded. All refunds will be made within 2 months of the date that the tour is cancelled/postponed to allow for the reclaiming of funds from suppliers.
- Postponed tours can be rebooked for travel within 4 years of the original travel date.
- Individuals who choose to cancel will be subject to our standard cancellation terms, as per our terms and conditions and any price increase due to reduction in numbers may be passed on to the group as stated therein.
- Valid on new bookings for the 21/22 & 22/23 UK academic year. Conditions only remain valid where bookings have paid all payments on time, as per your booking confirmation and our terms and conditions.

Our COVID guarantee for flight tours provides piece of mind by giving a clear point in the future where you can cancel your tour if COVID-19 is still causing issues to your travel arrangements